

# PETERBOROUGH PHANTOMS

## EARLY BIRD SEASON TICKET APPLICATION

### 2021 / 2022 SEASON

The Peterborough Phantoms are pleased to announce that Early Bird applications are now open to those wishing to purchase a season ticket for the 2021/22 ice hockey season, in the NIHL National Division.

#### **Ticket Categories**

**Adult:** A person aged 19 to 59 years\*.

**Concession:** Senior Citizen aged 60 years or over\*, or Adult who is Registered Disabled, or a Young Adult aged 16-18\*, or Students - NUS Extra / TOTUM required, or NHS - NHS card is required.

**Child:** A person aged 3 to 15 years\*.

**Family 2+2:** 2 Adults and 2 children up to 15 years only, who comply with the categories above.

**Family 1+3:** 1 Adult and 3 children up to 15 years only, who comply with the categories above.

**Family 2+3:** 2 Adults and 3 children up to 15 years only, who comply with the categories above.

*\*All age restrictions are as of the 1<sup>st</sup> September 2021*

#### **GAMES INCLUDED ON YOUR SEASON TICKET:**

This year's Phantoms Season ticket will cover 27 competitive home games of the Peterborough Phantoms, the exact makeup of games to be confirmed once these are agreed with the League Management Committee.

We expect the package to cover 26 NIHL League games & 1 Pre-Season Game.

All Playoff games and cup quarter-final, semi-final and final games are excluded from the 2021/22 package.

#### **WHAT YOU NEED TO GIVE US ALONG WITH YOUR APPLICATION FORM:**

For all categories we require you to provide a photocopy or scanned photo ID and we may ask for proof of disability (if applicable). Recognised photo ID can be one of: Driver's license, passport or other forms of ID showing your name and date of birth.

There are a number of fantastic benefits associated with being a season ticket holder including:

- *The lowest possible admission prices for Phantoms games. (Spread cost)*
- *Your personal seat reserved for you for the entirety of the season 2021/2022*
- *Season tickets can be paid for in one or six instalments as detailed on the prices and payment options sheet.*
- *Normal admission prices will apply for all games not covered by a season ticket but for all those games, season ticket holders will have their seats reserved for them up until the start of the game.*
- *We will make every effort to place your application as close as possible to the seats you request on your form but if there is any difficulty, we will contact you to discuss so please ensure that you include your email address and/or phone number on the application form.*
- *Existing season ticket holders have priority on renewing their existing seats until Sunday 30<sup>th</sup> May 2021, thereafter all unreserved seats will be released and will be available on a first come, first served basis.*
- *Any seat not currently held by a season ticket holder can be purchased immediately and will be dealt with on a 1st come 1st serve basis.*
- *If you are a new applicant, please e-mail us at [seasontickets@gophantoms.co.uk](mailto:seasontickets@gophantoms.co.uk) to check latest seat availability.*
- *Please note that we are unable to reserve seats ahead of receiving an application form and payment.*

#### **KEY DATES:**

Season tickets are on sale NOW to new applicants and existing season ticket holders.

*Current season ticket holders have until Sunday 30<sup>th</sup> May to contact the Phantoms to renew their current seats.*

*If you are paying in 6 instalments, then you must have applied and made your first payment by 31<sup>st</sup> May 2021.*

## Option One – Payment in full

<b>Category</b>	<b>Season Ticket Price</b>
Adult	£372
Concession (OAP, Registered Disabled)	£252
Child (3 to 15 years)	£168
Family 2+2 (Child 3 to 15 years)	£930
Family 1+3 (Child 3 to 15 years)	£748
Family 2+3 (Child 3 to 15 years)	£1065
Infant (Under 3)	FREE

NOTE: Car Park tickets are not included in the ticket price. It is your responsibility to pay any applicable car park charges at each game.

## Option Two – Early Bird 6 Payments

<b>Category</b>	<b>Season Ticket Price</b>	<b>Payment 1 30/05/21</b>	<b>Payment 2 30/06/21</b>	<b>Payment 3 30/07/21</b>	<b>Payment 4 30/08/21</b>	<b>Payment 5 30/09/21</b>	<b>Payment 6 30/10/21</b>
Adult	£372	£62	£62	£62	£62	£62	£62
Concession	£252	£42	£42	£42	£42	£42	£42
Child	£168	£28	£28	£28	£28	£28	£28
Family 2+2	£930	£155	£155	£155	£155	£155	£155
Family 1+3	£748	£124.67	£124.67	£124.67	£124.67	£124.67	£124.65
Family 2+3	£1065	£177.50	£177.50	£177.50	£177.50	£177.50	£177.50
Infant	FREE						

This option is available until Sunday 30<sup>th</sup> May 2021 and can be paid for by standing order or cheque as per the payment schedule detailed above

### To avoid unnecessary delay, please check the following before submitting your application: -

1	You have indicated the number of tickets required and the correct price for those seats.
2	You have enclosed the correct payment or set up your standing order (with reference).
3	You have enclosed your copy of the Photo ID for each person where required.
4	You have indicated your chosen payment plan
5	Your credit/debit card details are correct, and you have signed the authorisation.
6	You have enclosed proof of entitlement for all registered disabled, senior citizen, child and young adult tickets.
7	All Cheques should be made payable to Peterborough Phantoms Limited

**PETERBOROUGH PHANTOMS SEASON TICKET APPLICATION FORM 2021 / 2022**

Full Name of Applicant 1		Type of Ticket	
Full Name of Applicant 2		Type of Ticket	
Full Name of Applicant 3		Type of Ticket	
Full Name of Applicant 4		Type of Ticket	
Full Name of Applicant 5		Type of Ticket	
Full Address including postcode	PLEASE TICK PAYMENT OPTION		
	Full Payment	Six Payments	
Contact Number		Email	

**SEATS REQUIRED**

Adult	@ £372		£
Concession	@ £252		£
Child	@ £168		£
Family 2+2	@ £930		£
Family 1+3	@ £748		£
Family 2+3	@ £1065		£
Infant 0-3 years	@ £0		£30 (reservation fee)
	Grand Total		
1 <sup>st</sup> Choice	Block	Row	Seats
2 <sup>nd</sup> Choice	Block	Row	Seats

This is a \*RENEWAL SAME SEATS / \*RENEWAL DIFFERENT SEATS / \*NEW APPLICATION

**Payment Details – Standing Order / Cheque**

*(delete as applicable)*

**Standing order details**

**Note: We have a new bank account this season – please check your details.**

It is your responsibility to set this up with your bank

Account Name:	<b>Peterborough Phantoms Limited</b>		
Account Number:	<b>41250984</b>	Sort Code:	<b>23-05-80</b>
Your Ref:		Branch	<b>Metro Bank, Peterborough</b>
Signed		Date	

**Cheque**

All Cheques to be made payable to “**Peterborough Phantoms Limited**”

I wish to receive the latest news, promotional information and occasional survey from the Peterborough Phantoms

All applications should be sent to :- Peterborough Phantoms Season Tickets Offer, 1 Snowley Park, Whittlesey, Cambridgeshire, PE7 1JQ or email: [seasontickets@gophantoms.co.uk](mailto:seasontickets@gophantoms.co.uk)

**\*\*For PHANTOMS Staff ONLY\*\***

Amount Received	£	Payment Method	
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## **Terms and Conditions**

1. *Season Tickets are based on 27 games at the Planet Ice Peterborough Rink (26 NIHL League & 1 Pre-Season).*
2. *All DD payments require a set number of equal monthly payments as detailed above.*
3. *Cheques should be made payable to 'Peterborough Phantoms Limited'.*
4. *Existing Season Ticket Holders' seats will be reserved until 30<sup>th</sup> May 2021, at which point they will be released for general sale.*
5. *Whilst requests will be met wherever possible, allocation of Season Tickets will be solely at the discretion of the Club.*
6. *Family Tickets are 2 Adults & 2 Children, or 2 Adults and 3 Children, or 1 Adult and 3 Children. All to reside at the same address.*
7. *Child = Under 16 years of age*
8. *Young Adult = 16 – 18 years of age.*
9. *Children under the age of 3 do require a ticket.*
10. *Concession = OAP Over 60. Registered Disabled, must be in receipt of mid or high rate DLA/PIP, proof of DLA/PIP level to be supplied. Students will require a NUS Extra or TOTUM Card. NHS will require to provide an NHS Card.*
11. *Season Tickets will be non-transferable.*
12. *There will be a £20 replacement fee for lost/stolen cards.*
13. *Peterborough Phantoms Ltd have the right to offer special promotions during the season, which may or may not alter the relative value of the season ticket.*
14. *Peterborough Phantoms Ltd have the right to remove any section of seating from use at any time, for any reason, without penalty.*
15. *Peterborough Phantoms Ltd have the right to reschedule season ticket games or substitute alternative fixtures.*
16. *In the event of a Government Covid-19 lockdown the Peterborough Phantoms Ltd reserve the right to defer all or part of the season ticket to the following season.*
17. *Should the Government, or the rink operator, limit the number of spectators allowed in the rink we cannot guarantee your chosen seat where Social Distancing is required.*
18. *Should the Government, or the rink operator, limit the number of spectators allowed in the rink all Season Ticket holders would be given priority to attend games over non-season ticket holders.*

**NOTE: Where there is an age restriction, or definition, this is the age as of the 1<sup>st</sup> September 2021**